

COMMUNITY RESOURCES

QUICK GUIDE

TO PROGRAMS AND SERVICES

TO HELP THOSE IN NEED

for Citizens of Brunswick, Columbus, New Hanover and Pender County



Cape Fear Community Resources [Quick Guide](#)

**FOR CITIZENS SEEKING ASSISTANCE WITH BASIC NEEDS,
EMPLOYMENT, TRAINING, or SUPPORTIVE SERVICES**

The Cape Fear Workforce Development Board serves to provide information and coordinate programs and develop partnerships with service providers to ensure that citizens living within Brunswick, Columbus, New Hanover or Pender County are able to access a variety of programs, agencies, and services to assist those individuals or families with critical need for daily living support, health, education, or employment related services. We have compiled this quick resource guide to help with contact information for area agencies that have programs that may be able to assist you.

Please understand that while we strive to deliver appropriate and timely information to the public, we assume no responsibility for outdated or incorrect information nor do we endorse or recommend any particular agency that may be listed. You should contact individual agencies to inquire and learn of services that may be offered and make informed decisions based on that information.

The information presented is based on the most current information available at the time of printing. This list is not to be considered as comprehensive or without error as agencies and programs change continuously based on funding and resource availability. Please contact your local JobLink Career Center with inquiries regarding accessing any of the services available or if you have questions by using the contact numbers to individual agencies that are provided below.

TEMPORARY OR EMERGENCY FOOD ASSISTANCE

Good Shepherd Soup Kitchen-Wilmington, NC	763-4424
Mother Hubbard’s Cupboard-Wilmington, NC	762-2199
First Fruits Ministry	794-9656
Immaculate Conception Church	791-1003
Jesus Ministries	791-7002
Salvation Army	762-5948
Tileston Outreach Program UMC-	256-4471
Help Mission, Whiteville	642-2724

SEE SOCIAL SERVICES AGENCY LISTINGS FOR COUNTY

DEPARTMENTS

EFNEP, Whiteville	641-3996
Family CHAMPIONS, Tabor City	653-9200
Four County Community Services, Whiteville	642-8381

Healthcare and Family and Child Wellness Services

Childbirth Classes , NHC English and Spanish	343-4627
Tileston Clinic	343-8746

County Health Departments

New Hanover-	798-6500
Brunswick-	253-2250
Pender-	259-1230
Columbus-	640-6615
Smart Start of Brunswick County-	754-3166
Smart Start of New Hanover County -	815-3731
Smart Start of Columbus County-	642-8226
Smart Start of Pender County-	259-9978
Columbus County Community Health Center, Whiteville	641-0202
Columbus County Dept. of Social Services	642-2800
Wilmington Health Access for Teens(WHAT)	790-9949

Childcare Center Resources and Referrals by County

Child Advocacy Commission CCRC-Wilmington

Toll Free: (888) 556-5624

Child Care Resource & Referral of Pender County

Tel: (910) 259-9978

Southeastern Child Care Resource & Referral-Columbus Co

Toll Free: (800) 653-5212

CCR&R of Brunswick County

Toll Free: (877) 422-7710

Literacy Programs to help with reading and skill building

Cape Fear Literacy Council-	251-0911
Brunswick County Literacy Council-	754-7323
Columbus County Literacy Council-	642-2442

FOR PERSONS WHO ARE FACING FORECLOSURE or NEEDING SHELTER TEMPORARILY

Foreclosures

Avoid scams by contacting your mortgage lender directly by phone and in writing to attempt to defer payments or work out alternative payment options while you are out of work. Due to economic conditions lenders are much more willing to work with customers to keep people in their homes rather than have to foreclose during current economic times.

AME ZION HOUSING PROGRAM	815-3826
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Wilmington, NC

Description: Help for persons who are in danger of foreclosure on an existing mortgage

Temporary Shelter if you are homeless

Wilmington Interfaith Hospitality	762-0339
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Contact Steve or Liz

Local church conglomerate that places families in temporary housing until they can get back on their feet

First Fruits	794-9656
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Religious organization providing help to needy families on a case by case basis for temporary shelter, etc.

Good Shepherd Ministries	763-4424
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Religious based organization providing assistance to needy families seeking temporary shelter and assistance

Columbus County Crisis Housing Assistance Program, Whiteville	640-1157
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Columbus County Dept. of Aging	640-6602
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Columbus County DREAM Center, Whiteville	642-0633
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Domestic Violence Intervention Assistance Programs

Hope Harbor Home Brunswick County-	754-5726
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Sunshine Transitional Programs Brunswick County-	755-7248
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Families First-Columbus County-	642-5996
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Safe Haven-Pender County-	259-8989
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Domestic Violence Shelter-New Hanover County-	343-0703
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Programs for AT-RISK, Abused and Neglected Youth

Yahweh's Center 1-866-924-9347

See listings for Social Service Agencies in your county

NC DHHS Child Protective Services

CARE-LINE

1-800-662-7030 (Voice/Spanish)
or 1-877-452-2514

Job Search/Employment Assistance

JobLink Career Center Administration-Cape Fear Council of Governments, Cape Fear Workforce Development Board

Cape Fear Workforce Development Board-Adult Programs Manager
395-4553x212

Cape Fear Workforce Development Board-Youth Programs Manager
for youth ages 14-21 both in and out-of-school 395-4553 x218

Job training options for low income, unemployed, underemployed or recently separated Veterans through WIA age 18+

Federally funded training for eligible candidates at no cost to customer based upon income requirements and suitability available at no cost to qualified customers to assist with tuition, books and fees for college training programs through the Adult WIA Program for up to two years.

Contact local JobLink Career Center and ask for the W.I.A. Specialist for eligibility requirements

Job training options for laid off workers, displaced homemakers, and recently separated Veterans through WIA age 18+

Federally funded training for eligible candidates based upon being laid-off, or loss of work because of economic conditions, loss of self-employment, or being a homemaker who has depended on the income of a spouse who is no longer providing support. Participation is based upon eligibility factors available at no cost to qualified customers to assist with tuition, books and fees for college training programs up to two years through the Dislocated Worker WIA Program.

Contact local JobLink Career Center and ask for the W.I.A. Specialist for eligibility requirements.

Employment Services for Spanish Speaking Individuals

Centro Latino- 341-0007

Computer Access points open to the public for information and job searches-visit your local public library or JobLink Career Center

NCShare Network-Delco- 655-0698

NCShare Network-Wilmington- 762-0580

JobLink Career Centers serving the Cape Fear Region

Wilmington branch- 251-5777

Brunswick Co- 754-6120

Pender Co- 259-0240

Columbus Co at Southeastern Comm College-642-7141, ext. 261

Whiteville Branch-642-0146



Job Search and Training, Empowerment for limited English Speaking Individuals and migrant farm workers

Telamon Corporation-Whiteville, NC	642-8229
Amigos International-	341-0007
Catholic Social Ministries	251-8130
HOLA	815-3731
Hispanic CD Corp of SENC	815-0046
Spanish Interpreting	1-800-255-8755
Tileston Outreach Clinic	343-8736 or 762-0539

HUMAN RELATIONS COMMISSION-IF YOU FEEL YOU ARE THE VICTIM OF DISCRIMINATION

New Hanover County Human Relations Commission-798-7600

Options for Ex-Offenders

Contact your local JobLink Career Center for a current list of programs and options available to assist ex-offenders

Leading Into New Communities (Linc) (910) 762-4635

Faith Based Employment Services

Phoenix Employment Ministries-	343-8469
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For the homeless or nearly homeless-group based employment searches, guidance and peer support

Good Shepherd Center Day Labor and Jobs -	763-4424
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Social Services Agencies

Departments of Social Services (Health, Food Stamps, Workfirst Assistance, Child Care Support, Health Insurance, etc. based upon income)

New Hanover County Dept of Social Services,	798-3400
Pender County Dept of Social Services,	259-1240
Columbus County Dept of Social Services,	642-2800
Brunswick County Dept of Social Services,	253-2077

SERVICES FOR THE DISABLED OR VETERANS

Department of Vocational Rehabilitation

Main office, Wilmington,	251-5710
Whiteville Unit,	642-5406
Division of Services for the Blind	251-5743
United Cerebral Palsy-Easter Seals-Wilmington	392-0080
Disability Resource Center of Wilmington	815-6618

H.E.L.P. Center (Handicap Enrichment Learning Program)
500 Kenwood Ave.
Wilmington, NC 28405
910-762-3600

Veterans Affairs 251-5704

NHC Veterans Services 798-7611

Columbus County Veteran’s Administration 640-6638

Governor's Advocacy Council for Persons with Disabilities

2113 Cameron Street, Suite 218
Raleigh, NC 27605
910-733-9250
877-235-4210
910-733-9173 Fax

**Veterans Services Representatives are accessible through the
JobLink Career Center offices**

Supportive Services and training for School Age Youth

**JobLink Career Center Administration-Cape Fear Council of
Governments-Cape Fear Workforce Development Board**

Cape Fear Workforce Development Board –Youth Programs
Manager 395-4553 x218

for a list of WIA Youth Service providers in your county offering
training and workshops to support in and out of school youth in
completing high school or obtaining a GED in order to pursue gainful
employment and/or post-secondary educational opportunities

Job Corps Outreach Program-864-4412-Federally funded residential
program for at-risk youth providing support, training and
subsistence while completing a training program

**Resources Available to Adults/Families/Seniors
Including Mental Health, Support, Counseling, Credit, etc.**

Area Agency on Aging-Cape Fear Council of Governments-395-4553

**Cape Fear United Way
Information and Referral Center
1-800-294-2121**

**Care-Line Office of Information and Referral
NC Department of Human Resources**

325 N. Salisbury Street
Raleigh, NC 27603
1-800-662-7030
919-715-8174 Fax
www.mccareline.org

Maintains database of local, state, and federal government
agencies, non-profit organizations, and support groups for all of NC.

Columbus County Dept. Of Aging (Focal Point)

827 Washington St.
Whiteville, NC 28472
(910) 640-6602
(910) 640-6646 Fax

Services,
Congregate Meals
Home Delivered Meals
Senior Center Operations (continued on next page)

Transportation
Information & Referral/Assistance
Minor Home Repair
In Home Aide
Health Promotion/Disease Prevention
Operation Fan/Heat Relief
Community Alternatives Program for Disabled Adults (CAP-DA)
email: ccdoa@columbusco.org

Columbus County Mental Health

Southeastern Regional Mental Health Center
306 Jefferson Street
Whiteville, NC 28472
910-642-6585
910-642-4864 Fax

Consumer Credit Counseling - Wilmington Branch Office
Consumer Credit Counseling of Fayetteville

206 North 4th Street
Unit 7
Wilmington, NC 28401
910-332-8957
1-888-252-1629

Mission: To assist residents of our communities in achieving financial well-being through counseling, education and debt management plans. www.ccap-inc.org

Division of Vocational Rehabilitation

3340 Jaeckle Drive, Suite 210
Wilmington, NC 28403
910-251-5710
Independent Living 910-251-5810
910-251-2659 Fax

Family Services of the Lower Cape Fear

4014 Shipyard Blvd.
Wilmington, NC 28403
910-392-7051
910-799-1107

Good Shepherd House

511 Queen Street
Wilmington, NC 28401
910-763-5902
910-251-9862
910-251-9695 Fax

Goodwill Industries

709 S. Kerr Ave.
Wilmington, NC 26403
910-791-2764
910-791-5553 Fax

Governor's Office of Citizen Affairs

116 W. Jones Street
Raleigh, NC 27603
1-800-662-7952
919-733-2120 Fax

Help Mission

W. Smith Street
Whiteville, NC 28472
910-642-2724

**Home Transitions for Seniors
NC 910-612-6254**

Home Transitions is a senior move management service to assist seniors who are down-sizing or moving to an adult community. They will plan, co-ordinate, and manage the details of the moving experience.

See more info at www.hometransitionsforseniors.com

Hospitality House of Wilmington

1613 Medical Center Drive
Wilmington, NC 28401
910-763-2130

Provides support to patients and the families of those who are experiencing medical crisis

New Hanover County Dept. of Aging (Focal Point)

2222 South College Rd.
Wilmington, NC 28403
(910) 798-6400
(910) 798-6411 Fax
Services

Congregate Meals
Home Delivered Meals
Senior Center Operations
Transportation
Information & Referral / Assistance
Health Promotion / Disease Prevention
Operation Fan/Heat Relief

**New Hanover County Mental Health Center
Southeastern Center for Mental Health, Developmental
Disabilities and Substance Abuse Services**

2023 S. 17th Street
PO Box 1230
Wilmington, NC 28402

910-251-6440
910-251-6557 Fax

New Hanover Humane Society(Assistance with pet concerns)

2405 N. 23rd Street
Wilmington, NC 28406
910-763-6692

Pender Adult Services (Focal Point)

901 South Walker Street
P. O. Box 1251
Burgaw, NC 28425
910-259-9119
910-259-9144 Fax
(877) 259-9119 Toll Free

Services: Congregate Meals, Home Delivered Meals, Senior Center Operations, Transportation, In-Home Aide, Information & Referral/Assistance, Health Promotion/Disease Prevention, Operation Fan/Heat Relief
Community Alternatives Program for Older Adults (CAP-DA),
Volunteer Center

Pender County Mental Health Center

Southeastern Center for Mental Health, Developmental Disabilities, and Substance Abuse Services
803 S. Walker Street
PO Box 962
Burgaw, NC 28425
910-259-5476
910-259-3544 Fax

Social Security Administration

302 Liberty Street
Whiteville, NC 28472
1-800-772-1213
910-642-7182

Social Security Administration

1528 South 16th Street
Wilmington, NC 28401
1-800-772-1213
910-815-4733

Southeastern Center/ Developmental Disabilities Program

5041 New Centre Drive, Suite 200
Wilmington, NC 28403
910-313-3232

Southeastern Sickle Cell Association

928 N. 4th Street
Wilmington, NC 28401
910-343-0422
910-343-0124 Fax

Substance Abuse Services

2023 S. 17th Street
Wilmington, NC 28401
910-251-6440
910-251-6557 Fax
910-251-6530 Treatment Center

Strategic Behavioral Health, LLC

Mental Health and Substance Abuse Resident Care for Teens
Leland, NC
910-371-2500

United Cerebral Palsy

1526 Harbour Drive
Wilmington, NC 28401
910-799-8737
910-799-2254 Fax

*If you would like to have your agency included on this list, please contact dlagarde@capefearcog.org

The Cape Fear Council of Governments/Cape Fear Workforce
Development Board is an Equal Opportunity Employment and
Service Provider